



AMERICAN YOUTH SOCCER ORGANIZATION

AYSO Section 2 — 2024 Golden Gate Camp FAQs

Last updated: 5/8/2024



Why attend Golden Gate Camp?

Golden Gate Camp (GGC), hosted by AYSO Section 2, is an annual retreat for the advanced training of Coaches, Referees, Management Staff, and Instructors. While at GGC you will have the opportunity to meet volunteers from different regions, share experiences, develop friendships, and learn together and from each other in a comfortable setting away from the distractions of our everyday lives.

Some courses are as short as one day while others are spread over Friday, Saturday, and Sunday. Depending on the length of the course, course fees can include overnight accommodations in the college dorms and meals in the dining facility. Specific details on meals and overnight accommodations can be found by clicking the lodging tab.

Class size is limited, so enroll early to guarantee your spot.

When volunteers receive training, our regions run more smoothly, and our kids benefit.

Where and when is the 2024 GGC?

GGC will be held at Menlo College in Atherton, California, August 2–4.

COVID-19

All attendees must abide by Menlo College COVID-19 protocols, as they may be revised from time- to-time.

All attendees who will have any reason to be on the Menlo College campus must provide—to the GGC registration desk immediately upon arrival—proof of a negative PCR test conducted within 72 hours of first arrival, or proof that they are fully vaccinated against COVID-19.

Unless otherwise contracted, the College will not provide isolation or quarantine space for AYSO's use; any attendees, whether symptomatic or asymptomatic, must be removed by the client AYSO from the Menlo College campus within six hours of a COVID-19 diagnosis or exposure, in accordance with San Mateo County Health Department guidelines.

- Currently, there are no COVIDS 19 protocols in place for GGC 2024.

I don't know my Section, Area, or Region. Where can I find that?

Ask your Regional Commissioner or a board member. Or look on your volunteer form in the boxes immediately after your birth date.

Prerequisites – where are they listed?

Prerequisites for each course are listed in the details for each course and can also be found in the 2024 GGC Course catalog

Prerequisites – where do I find my AYSO certifications?

Log into your Region's or Area's Sports Connect site or AYSOU to view your certifications. If you have multiple certifications either as a coach, board member, or referee, you may need to choose the specific discipline to view your certification record.



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What if I signed up for the wrong course?

Email the Camp Director at GGC-info@section2.org so this can be corrected.

Can Youth Volunteers attend?

Yes, Youth Volunteers are welcome to attend. If staying on campus they must room (dorm style) with a Parent or Guardian of the same gender (Menlo College requirement).

What about meals?

See the chart under the lodging tab on the Welcome Document (see AYSO Section 2 Website> GGC> GGC Documents) to determine which meals are included for each course.

What about overnight accommodations?

See the chart under the lodging tab (see AYSO Section 2 Website> GGC> GGC Documents) to determine what overnight accommodations are included for each course. Dorm style rooms, sheets, pillow, blanket, towels, and toilet paper provided. Rooms are NOT air conditioned. If the weather looks to be warm you may want to bring a fan. If you are cold at night you may want to bring an extra blanket.

If I live close by, do I have to stay on campus?

We prefer you stay on campus, however if you choose not to, the price remains the same.

Can my Region pay directly?

GGC encourages all volunteers to pay via credit card through the GGC registration system. Email confirmations are sent upon receipt of payment.

If a Region absolutely needs to pay by check for their volunteers, the check must be personally delivered to the GGC registration desk prior to any volunteer attending a course.

If I pay, will I be reimbursed by my Region?

Contact your Regional Commissioner for clarification on this matter.

What if I register for GGC but then cannot attend, can I get a refund or can another volunteer take my place?

Yes, another volunteer may take your reservation with notification and approval confirmation by the GGC Director. However, all credit card payments will have to be dealt with by the original volunteer or their Region. Email the Camp Director at GGC-info@section2.org.

NOTE: Credit card fees for GGC registration are non-refundable.

Refund policy

Golden Gate Camp is run on a breakeven cost model as a service so our volunteers can receive training in a residential weekend setting where they have access to the some of the best instructors in AYSO. When people sign up and then cancel or do not show up we still incur certain costs as our Section must commit to the venue for meals, classroom space, materials, and instructors. Many of these are sunk costs which we have committed to and are not able to recoup. While we do understand that there are



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a few personal and work situations which can occur and may cause a volunteer to have to cancel, we have still incurred costs which can't be refunded.

If for any reason you can't attend GGC you must immediately notify the Camp Director at [GGC- info@section2.org](mailto:GGC-info@section2.org).

We feel the following is a fair reflection of fees and lead times where we can make a refund should a request be made. Cancellations must be made via email.

Refund policy:

1. Cancellation prior to July 15, 2024 (must have acknowledgement of cancellation from the Camp Director): 100% refund of fees paid (not including any credit card fees).

Refund policy for Advanced Coach and Intermediate Coach Training: No refunds after June 15, 2024. Another volunteer from your region may take your place IF there is sufficient time for the pre-course work to be completed.

2. Cancellation on or after July 15, 2024, or a NO SHOW = NO REFUND.

3. The volunteer's home Area or Region will be responsible for payment for any volunteer who registers and is a no-show to the camp and did not provide a cancellation notice per bullets 1 and 2 above. Section 2 WILL NOT cover the cost of late cancellations or no-shows.

NOTE: Credit card fees for GGC registration are non-refundable.

Will there be Internet available?

Yes, a password will be provided for you; ask at check-in.

Do I need a parking pass?

No, HOWEVER do **not** park in Faculty, Staff or and individually marked spaces. YOU WILL BE TOWED AWAY! The largest lot that is closest to the GGC registration desk is on Alejandra Avenue. A smaller lot is at the front of the campus off El Camino Real.